

DEPOSIT REFUND POLICY

Heron Square shall hold the Deposit throughout your stay as security for your obligation under the Lease Agreement.

The Deposit is refundable at the end of the period of your stay provided that the conditions below are met:

1. The tenant and Heron Square Team member have conducted an outgoing inspection. If the tenant did not attend this inspection, Heron Square may complete this inspection to determine if any damage was caused by the tenant.
2. The deposit may be applied to any amounts the tenant owes in terms of the Lease such as maintenance, cleaning, lost keys etc.

Please note: the payment needs to reflect on our side before the booking is confirmed.



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